





















# **Course Overview**

This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts.

They may plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information from a variety of sources.









Full Duration 58 Weeks



Accelerated 44 Weeks







Paid/Unpaid Internships



Practical Components

# **Course Units**

### **Core units**

BSBCMM511 Communicate with influence
BSBCRT511 Develop critical thinking in others
BSBLDR523 Lead and manage effective workplace relationships
BSBOPS502 Manage business operational plans
BSBPEF502 Develop and use emotional intelligence
BSBTWK502 Manage team effectiveness

### **Elective units**

MSS015043 Develop strategies for more sustainable use of resources BSBOPS504 Manage business risk BSBSTR502 Facilitate continuous improvement BSBFIN501 Manage budgets and financial plans BSBSTR501 Establish innovative work environments	BSBSUS511	Develop workplace policies and procedures for sustainability
BSBSTR502 Facilitate continuous improvement BSBFIN501 Manage budgets and financial plans	MSS015043	Develop strategies for more sustainable use of resources
BSBFIN501 Manage budgets and financial plans	BSBOPS504	Manage business risk
	BSBSTR502	Facilitate continuous improvement
BSBSTR501 Establish innovative work environments	BSBFIN501	Manage budgets and financial plans
	BSBSTR501	Establish innovative work environments

### Skill Sets (Micro-Credentials)

Skill Sets are combinations of units of competency which link to a licence or regulatory requirement or defined industry need. This program offer specialised accredited skill sets from the program start date to advance our students quality employment options.

- BSBSS00109 Introduction to Team Management Skill Set
- BSBSS00097 Innovation Leadership Skill Set
- BSBSS00127 Contact Centre Team Manager Skill Set
- BSBSS00101 Business Operations Management Skill Set

# Qualification Outcomes

Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. They use communication skills to support individuals and teams to meet organisational or enterprise requirements.

The course enables students to possess a sound theoretical knowledge base and use a range of specialised, technical and managerial competencies to initiate, plan, execute and evaluate their own work and/or the work of others.

### Skills and Knowledge Development

### Upon successful completion of the course, students will be able to:

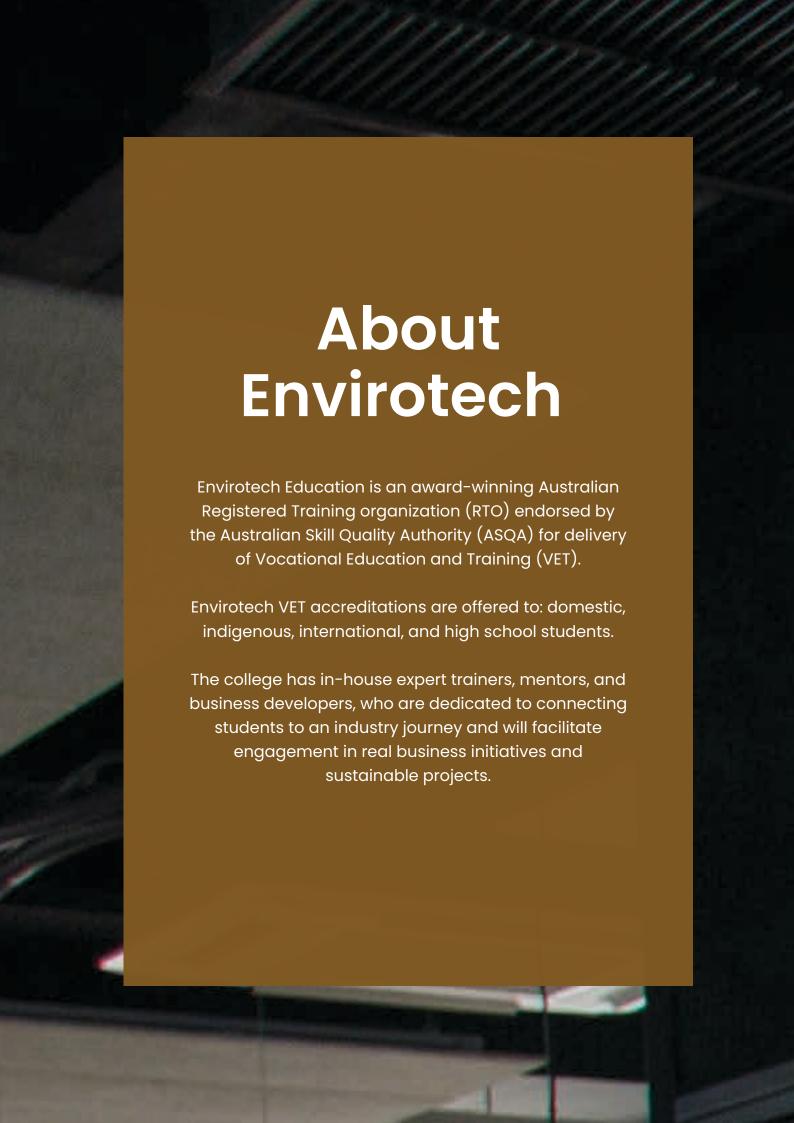
- Determine and manage project scope by obtaining project authorisation, developing a sc pe management plan, and managing the application of project scope controls.
- Manage time during projects through determining and implementing the project schedule and assessing time management outcomes.
- Manage quality within projects by determining quality requirements, implementing quality control and assurance processes, and using review and evaluation to make quality improvements in current and future projects.
- Identify, analyse and refine project costs to produce a budget, and to use this budget as the principal mechanism to control project cost.
- Manage human resources related to projects including planning for human resources, implementing personnel training and development, and managing the project team.
- Link people, ideas and information at all stages in the project life cycle.
- Project communication management ensuring timely and appropriate generation, collection, dissemination, storage and disposal of project information through formal structures and processes.
- Manage risks that may impact achievement of project objectives by identifying, analysing, treating and monitoring project risks, and assessing risk management outcomes.
- Integrate and balance overall project management functions, align and track project objectives to comply with organisational goals, strategies and objectives.
- Present and negotiate persuasively, lead and participate in meetings and make presentations to customers, clients and other key stakeholders.
- Develop critical and creative thinking skills in others within a workplace context.
- · Lead and manage effective workplace relationships.
- Develop and monitor the implementation of operational plans to support efficient and effective workplace practices and organisational productivity and profitability.
- Lead teams in the workplace and to actively engage with the management of the organisation.
- Develop and implement workplace sustainability policies and to modify the policy to suit changed circumstances.

## Career Outcomes

- Transport Manager
- Distribution Centre Manager
- Information Services Manager
- Corporate Services Manager
- Public Sector Manager
- Senior Manager (Public Sector)
- Office Manager
- Legal Practice Manager

- Operations Manager
- Warehouse Manager
- Business Development Manager
- Production Manager
- Business Manager
- Project Contract Manager
- Project Leader/Team leader
- Project Manager (industry specific)
- Project Vendor Manager













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