ENVIROTECH
EDUCATION

SIT50422 Diploma of Hospitality Management

Experience the passion of hospitality
Move your vision, come, and discover your passion.

Course Overview

This program is designed for those who wish to acquire the necessary skills to become a successful manager in the Australian hospitality industry. Envirotech's Hospitality program provides students with the technical hospitality business skills to operate at a senior level.

Our students gain substantial industry knowledge and a wide range of specialised managerial skills. These enable graduates to be responsible for staff and to make a range of strategic business decisions.

Envirotech Mentors: 15 Hours/week

Lectures: 5 Hours/week

Vocational Industry Professional (VIP) Placement: 16 Hours/week

| Online Support | Blended Delivery | Full Duration 62 Weeks | Accelerated 58 Weeks | 32 Units | Paid/Unpaid WorkPlacement |

Course Units

Core Units

SITXCCS015	Enhance customer service experiences
SITXCCS016	Develop and manage quality customer service practices
SITXCOM010	Manage conflict
SITXFIN009	Manage finances within a budget
SITXFIN010	Prepare and monitor budgets
SITXGLC002	Identify and manage legal risks and comply with law
SITXHRM008	Roster staff
SITXHRM009	Lead and manage people
SITXMGT004	Monitor work operations
1SITXMGT005	Establish and conduct business relationships
1SITXWHS007	Implement and monitor work health and safety practices

Elective Units

SITHCCC027	Prepare dishes using basic methods of cookery
SITHCCC023	Use food preparation equipment
SITHKOP013	Plan cooking operations
SITXFSA006	Participate in safe food handling practices
SITHCCC028	Prepare appetisers and salads
SITXHRM010	Recruit, select and induct staff
SITHFAB021	Provide responsible service of alcohol
SITXMPR012	Coordinate marketing activities
SITXMPR011	Plan and implement sales activities
SITXINV008	Control stock
SITXWHS006	Identify hazards, assess and control safety risks
SITEEVT020	Source and use information on the events industry
SITEEVT028	Manage on-site event operations
SITEEVT026	Manage event production components
SITXCCS017	Use a computerised booking system
SITEEVT023	Plan in-house events
BSBSUS511	Develop workplace policies and procedures for sustainability

Pre-requisite unit

SITXFSA005	Use hygienic practices for food safety

Skills and Knowledge Development

Upon completion of the course participants will be able to:

- Enhance customer service experiences
- Develop and manage quality customer service practices
- Prepare and monitor budgets
- Identify and manage legal risks and comply with law
- Lead and manage people
- Monitor work operations
- Establish and conduct business relationships
- Implement and monitor work health and safety practices
- Source and use information on the events industry
- Manage event production components
- Manage on-site event operations
- Recruit, select and induct staff
- Manage projects
- Plan and implement sales activities
- Coordinate marketing activities
- Prepare and present proposals

Career Outcomes

- Hospitality Manager
- Motel Manager
- Sous Chef
- Chef Patissier
- Restaurant Manager

Entry Requirements

There are no entry requirements for this qualification.

Program Benefits

Be a part of a workplace team from the get-go

Experience flexibility in learning from multiple industry sources

Gain hands-on learning experience to add to your CV

Determine if a certain project or job is a good fit early on

Flexible study, work and optional travel to support community projects

About Envirotech

Envirotech Education is an award-winning Australian Registered Training organization (RTO) endorsed by the Australian Skill Quality Authority (ASQA) for delivery of Vocational Education and Training (VET).

Envirotech VET accreditations are offered to: domestic, indigenous, international, and high school students.

Envirotech has in-house expert trainers, mentors, and business developers, who are dedicated to connecting students to an industry journey and will facilitate engagement in real business initiatives and sustainable projects.

Our Hospitality Team

Catherine Charest
Trainer
& Assessor

Renee Rae Batallones
Assessor

Jinlin Cai
Assessor

Khressa Bentic
Academic Expert

Bellie Grace Gomez
Assessor

Cheenee Lim
Academic &
Workplacement support

2026 CALENDAR

JANUARY

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

1 – New Year's Day,   26 – Australia Day

FEBRUARY

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

MARCH

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
27	26	28	29	30		

3 – Good Friday   4 – Easter Saturday   5 – Easter Sunday   6 – Easter Monday
25 – Anzac Day

MAY

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

4 – Labour Day (QLD)

JUNE

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

8 – King's Birthday (National Except QLD & WA)

JULY

S	M	T	W	T	F	S
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5	6	7	8	9	10	11
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19	20	21	22	23	24	25
26	27	28	29	30	31	

AUGUST

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9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

12 – Royal Queensland Show (QLD)

SEPTEMBER

S	M	T	W	T	F	S
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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

OCTOBER

S	M	T	W	T	F	S
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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

05 – King's Birthday (QLD) & Labour Day (NSW)

NOVEMBER

S	M	T	W	T	F	S
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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

DECEMBER

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

25 – Christmas Day   26 – Boxing Day

Public Holiday   **Term Break**   **Intake Date**

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ENVIROTECH EDUCATION

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