



SIT50422 Diploma of Hospitality Management CRICOS 111169G

Experience the passion of hospitality
Move your vision, come, and discover your passion.

- [➔ www.envirotech.edu.au](http://www.envirotech.edu.au)
- [@envirotecheducation](https://www.instagram.com/envirotecheducation)
- [f Envirotech Education](https://www.facebook.com/EnvirotechEducation)
- [✉ admissions@envirotech.edu.au](mailto:admissions@envirotech.edu.au)

Course Overview

This program is designed for those who wish to acquire the necessary skills to become a successful manager in the Australian hospitality industry. Envirotech's Hospitality program provides students with the technical hospitality business skills to operate at a senior level.

Our students gain substantial industry knowledge and a wide range of specialised managerial skills. These enable graduates to be responsible for staff and to make a range of strategic business decisions.



Envirotech Mentors: 15 Hours/week

Lectures: 5 Hours/week

Vocational Industry Professional (VIP)
Placement: 16 Hours/week



**Online
Support**



**Blended
Delivery**



**Full Duration
62 Weeks**



**Accelerated
58 Weeks**



**32
Units**



**Paid/Unpaid
WorkPlacement**

Course Units

Core Units

- SITXCCS015 Enhance customer service experiences
- SITXCCS016 Develop and manage quality customer service practices
- SITXCOM010 Manage conflict
- SITXFIN009 Manage finances within a budget
- SITXFIN010 Prepare and monitor budgets
- SITXGLC002 Identify and manage legal risks and comply with law
- SITXHRM008 Roster staff
- SITXHRM009 Lead and manage people
- SITXMGT004 Monitor work operations
- 1SITXMGT005 Establish and conduct business relationships
- 1SITXWHS007 Implement and monitor work health and safety practices

Elective Units

- SITHCCC027 Prepare dishes using basic methods of cookery
- SITHCCC023 Use food preparation equipment
- SITHKOP013 Plan cooking operations
- SITXFSA006 Participate in safe food handling practices
- SITHCCC028 Prepare appetisers and salads
- SITXHRM010 Recruit, select and induct staff
- SITHFAB021 Provide responsible service of alcohol
- SITXMPR012 Coordinate marketing activities
- SITXMPR011 Plan and implement sales activities
- SITXINV008 Control stock
- SITXWHS006 Identify hazards, assess and control safety risks
- SITEEVT020 Source and use information on the events industry
- SITEEVT028 Manage on-site event operations
- SITEEVT026 Manage event production components
- SITXCCS017 Use a computerised booking system
- SITEEVT023 Plan in-house events
- BSBSUS511 Develop workplace policies and procedures for sustainability

Pre-requisite unit

- SITXFSA005 Use hygienic practices for food safety

Skills and Knowledge Development

Upon completion of the course participants will be able to:

- Enhance customer service experiences
- Develop and manage quality customer service practices
- Prepare and monitor budgets
- Identify and manage legal risks and comply with law
- Lead and manage people
- Monitor work operations
- Establish and conduct business relationships
- Implement and monitor work health and safety practices
- Source and use information on the events industry
- Manage event production components
- Manage on-site event operations
- Recruit, select and induct staff
- Manage projects
- Plan and implement sales activities
- Coordinate marketing activities
- Prepare and present proposals

Career Outcomes

- Hospitality Manager
- Motel Manager
- Sous Chef
- Chef Patisier
- Restaurant Manager

Entry Requirements

There are no entry requirements for this qualification.



Vocational Industry Placement (VIP)

Mandatory Vocational Placement program designed to enrich students' educational experience through practical, real-world engagement.

- 40 weeks and requiring a commitment of 16 hours per week (Face-to-face or online or combination of both).
- This program pairs students with an Industry Vocational Placement Host providing an invaluable opportunity to apply theoretical knowledge in a professional setting.
- Students have the flexibility to bring their own Vocational Placement Host (possible employers), allowing for a personalised experience that aligns with their career aspirations and interests.

The primary objectives of this placement are skills development, networking, and enhanced employability.

Through hands-on experience, students will refine their professional skills, build meaningful industry connections, and significantly boost their job readiness, giving them a competitive edge in the job market.

This mandatory placement is a pivotal component of the Envirotech Education curriculum, ensuring students not only learn but also experience the realities of their chosen field.

Program Benefits



Be a part of a workplace team from the get-go



Experience flexibility in learning from multiple industry sources



Gain hands-on learning experience to add to your CV



Determine if a certain project or job is a good fit early on



Flexible study, work and optional travel to support community projects



About Envirotech

Envirotech Education is an award-winning Australian Registered Training organization (RTO) endorsed by the Australian Skill Quality Authority (ASQA) for delivery of Vocational Education and Training (VET).

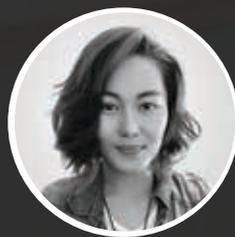
Envirotech VET accreditations are offered to: domestic, indigenous, international, and high school students.

Envirotech has in-house expert trainers, mentors, and business developers, who are dedicated to connecting students to an industry journey and will facilitate engagement in real business initiatives and sustainable projects.

Our Hospitality Team



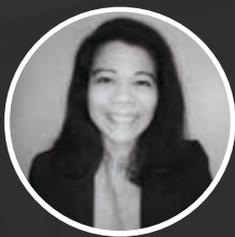
Catherine Charest
Trainer
& Assessor



Renee Rae Batallones
Assessor



Jinlin Cai
Assessor



Khressa Bentic
Academic Expert



Bellie Grace Gomez
Assessor



Cheene Lim
Academic &
Workplacement support

JANUARY

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

1 - New Year's Day, 26 - Australia Day

FEBRUARY

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MARCH

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APRIL

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27	28	29	30			

3 - Good Friday, 4 - Easter Saturday, 5 - Easter Sunday, 6 - Easter Monday, 25 - Anzac Day

MAY

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24	25	26	27	28	29	30
31						

4 - Labour Day (QLD)

JUNE

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8 - King's Birthday (National Except QLD & WA)

JULY

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AUGUST

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23	24	25	26	27	28	29
30	31					

12 - Royal Queensland Show (QLD)

SEPTEMBER

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OCTOBER

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05 - King's Birthday (QLD) & Labour Day (NSW)

NOVEMBER

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29	30					

DECEMBER

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20	21	22	23	24	25	26
27	28	29	30	31		

25 - Christmas Day, 26 - Boxing Day



ENVIROTECH
E D U C A T I O N

ENVIROTECH EDUCATION

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